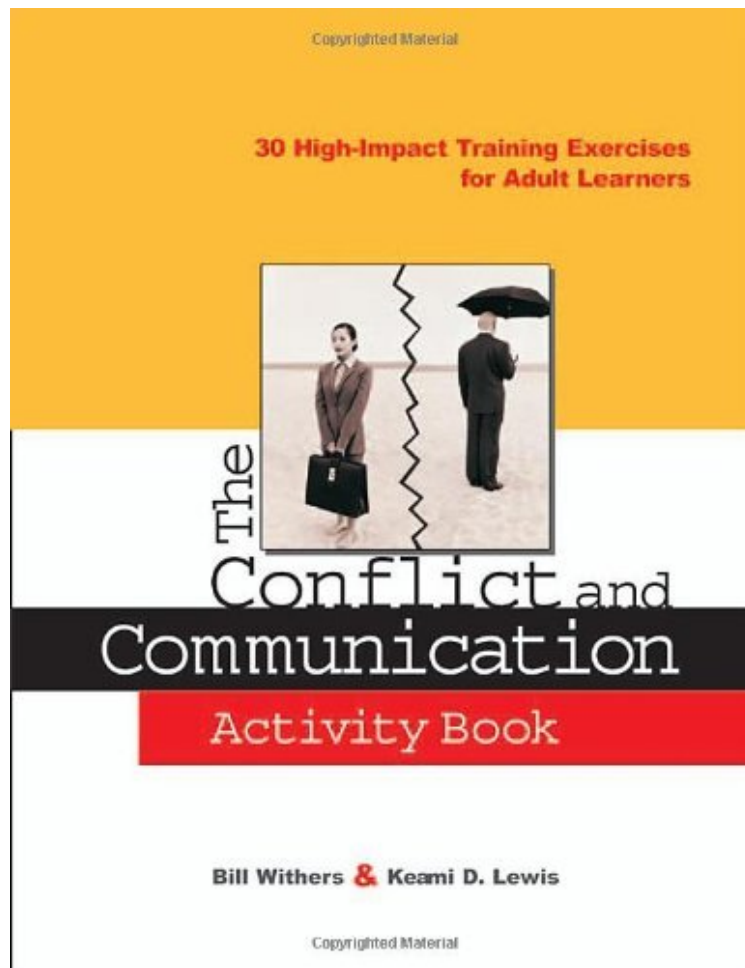


(Download ebook) The Conflict and Communication Activity Book: 30 High-Impact Training Exercises for Adult Learners

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Bill Withers

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Bill Withers : The Conflict and Communication Activity Book: 30 High-Impact Training Exercises for Adult Learners before purchasing it in order to gauge whether or not it would be worth my time, and all praised The Conflict and Communication Activity Book: 30 High-Impact Training Exercises for Adult Learners:

4 of 4 people found the following review helpful. Fuel for productive communication workshops By Riversgoil Make no mistake, this book is full of 30 great activities, covering various topics pertinent to communication, including cultural diversity, sending effective emails, using body language and much more. The book includes short sessions and full-day workshops, designed and written thoroughly, so that an individual or group could facilitate a communication workshop almost instantly! Having been to a lot of professional development workshops, I have to say that the activities in this collection are original, thought provoking and relatively easy to reproduce. It seems as though the intended audience for this book is adults, and more specifically adults who work together, but most activities could be

adapted to multiple audiences with little effort. When I purchased this, I was looking for communication exercises for teenagers, and found that the material, while not wholly appropriate for that age group, was still very relevant. I especially liked the "Drawing a House" exercise, where partners have to draw a house without speaking and then explain how they communicated and why they chose to work together as they did. It seemed really eye-opening for young people who had probably never considered whether the way they work with others is a more dominant, cooperative or submissive communication style. Not only is this book great because of the sheer number of communication activities it holds, but also because it is thorough: The back third of the book includes handouts and flipchart models related to the book's activities. It also has a brief section on creative ways to break into groups to eliminate the time and hassle of partnering up randomly, or the gym class regiment of counting-off. This is a handy resource for the bookshelf of an educator, a human resources manager, a diversity trainer, or any other person who regularly works to help personalities mesh in the workplace and beyond.

13 of 13 people found the following review helpful. Conflict and Communication By dnnI was expecting more concentration on verbal, non verbal skills used in communication and conflict between the parties involved rather than puzzles, centering, diversity, and teamwork, although I realize all those could be involved in the title mentioned. There were a few that focused on the actual dialogue that I did find helpful. Also, many involved anywhere from an hour to a full day's participation. In my 4-12-hour presentations, I am looking for shorter, such as 15-30 or 45-minute activities to emphasize points I have made and let the attendees actually participate using those. It is easy to hear someone say something works; much harder to "do it yourself." I think activities are important in training sessions and rely on them a great deal for a total integration of the subject matter and diversion of presentation, but most of the ones in the book were way too long and not on the points I needed.

9 of 9 people found the following review helpful. Experiential Learning By Scott Stephenson I recommend this book to people using experiential exercises to teach. I used one of the exercises from this book in a workshop and the students both had fun and got the insights. I have read many of the exercises and plan to use them as I develop workshops that center around conflict. In any case, the exercises are well designed. You'll get the purpose of the exercise and what it's intended to teach, equipment needed (e.g. handout or flipchart), precise directions for the students, what to expect, and insights to share for group learning. The book errs on giving you more information that you probably need to carry out the exercise.

Every workplace has its share of conflict, and one of training's universal goals is to help organizations resolve it in a way that brings benefit to everyone involved. This timely activity book offers 30 ready-to-use exercises trainers can use to help workshop participants communicate more effectively and create positive outcomes from conflict situations. The Conflict and Communication Activity Book features:

- * Field-proven exercises from the author's worldwide experience
- * Easy-to-follow instructions for preparation, additional reading, and Q A processes
- * Valuable essays on handling conflict situations
- * An Exercise Matrix to sort activities by type, length, and other parameters

It also includes a jam-packed Trainer's Toolbox containing more than sixty handouts, flipcharts, and overheads; workshop agendas; instructions for breakout sessions; and tons more. From the quick-fix solutions of the "My Workshop Starts in Five Minutes" section to fully developed sessions, this book will be every educator's best friend.

About the Author Bill Withers (Collingswood, NJ) is the author of The Conflict Management Skills Workshop (0-8144-7092-0) and the organizational development manager for R B, Inc., an automotive supply corporation. Keami D. Lewis (North Wales, PA) has been a program designer, trainer, and business leader with Rosenbluth International, Showboat Casino, and other organizations recognized for excellence in training and management practices.