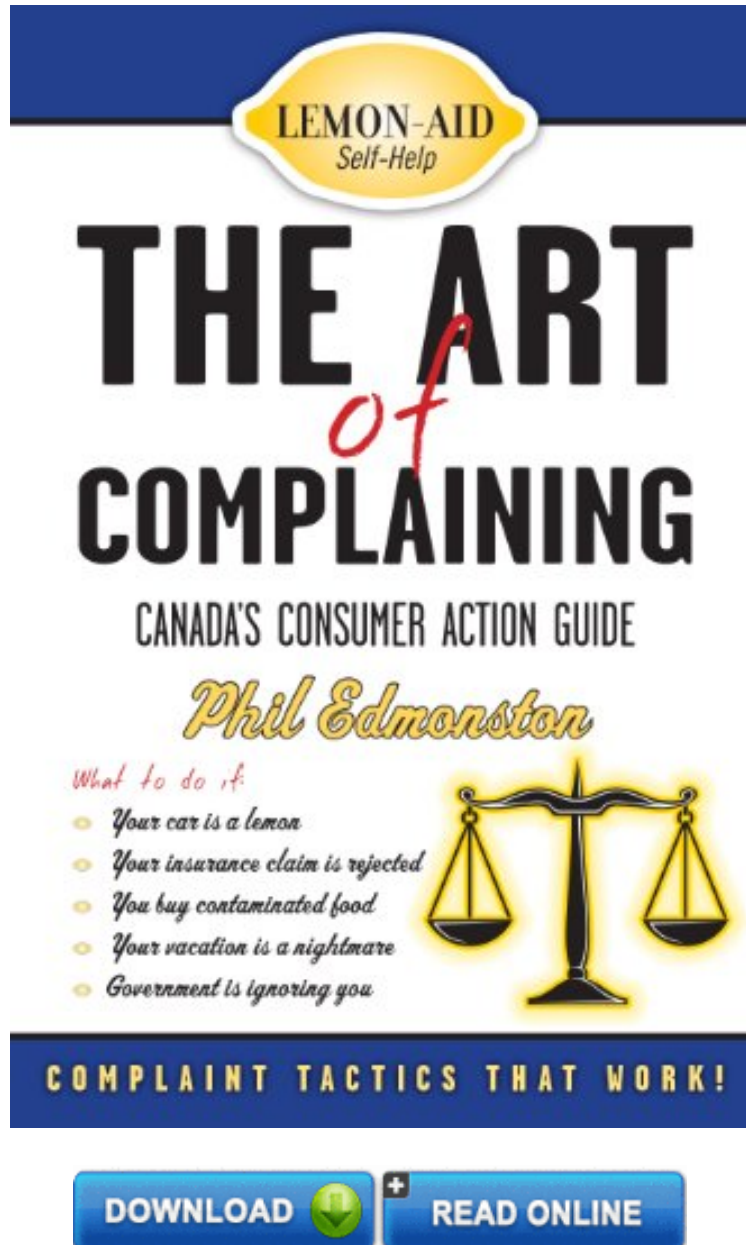


The Art of Complaining: Canada's Consumer Action Guide (Lemon-Aid: Self-Help)

Phil Edmonston

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Phil Edmonston : The Art of Complaining: Canada's Consumer Action Guide (Lemon-Aid: Self-Help) before purchasing it in order to gage whether or not it would be worth my time, and all praised The Art of Complaining: Canada's Consumer Action Guide (Lemon-Aid: Self-Help):

Defective cars, contaminated food, insurance company abuses, botched vacations, or government errors and

indifference ... these issues and more are examined in *The Art of Complaining*. Phil Edmonston's newest book helps consumers come out ahead when products, services, and organizations fail to deliver.

About the Author Phil Edmonston, Canada's toughest customer, is a former MP and Consumers Union board member. For over 42 years he has written more than 140 *Lemon-Aid* bestsellers. About three decades ago Nissan and Honda sued Phil for \$5 million and lost. He regularly gets tossed out of auto shows. Currently, he lives in Panama.