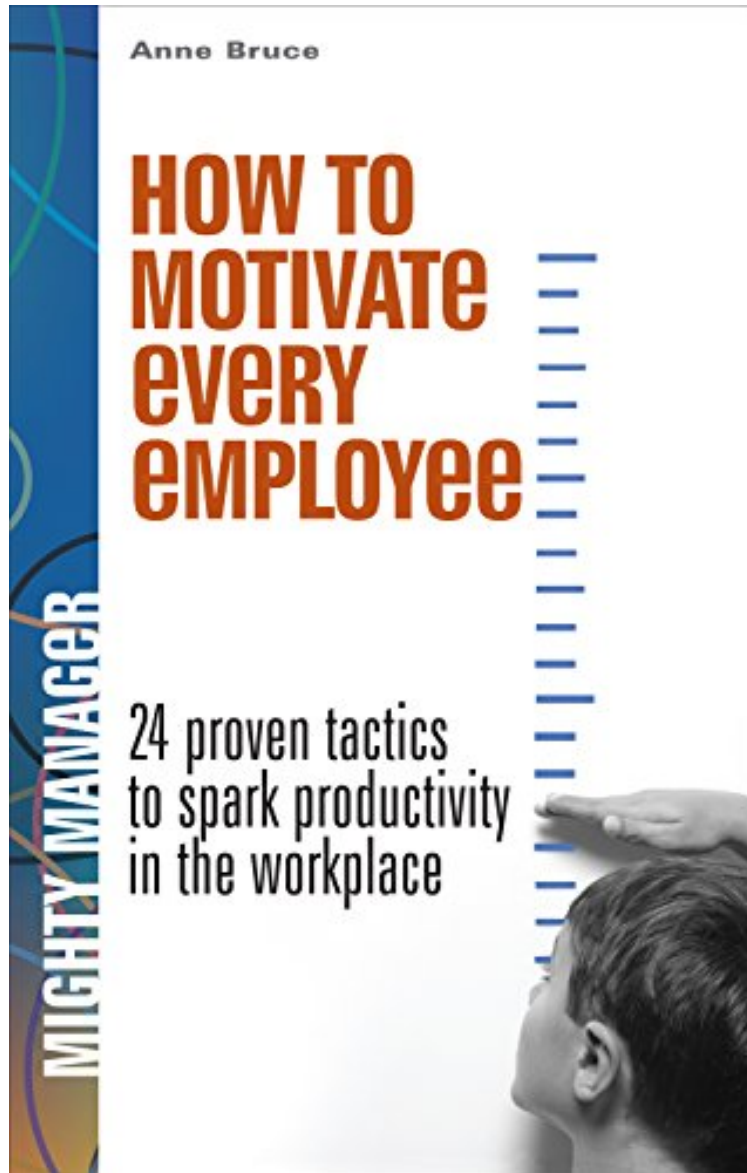


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About the Author Anne Bruce is a nationally recognized speaker and workshop leader. She has written a number of books, including *Building a High Morale Workplace*, *Motivating Employees*, and others.