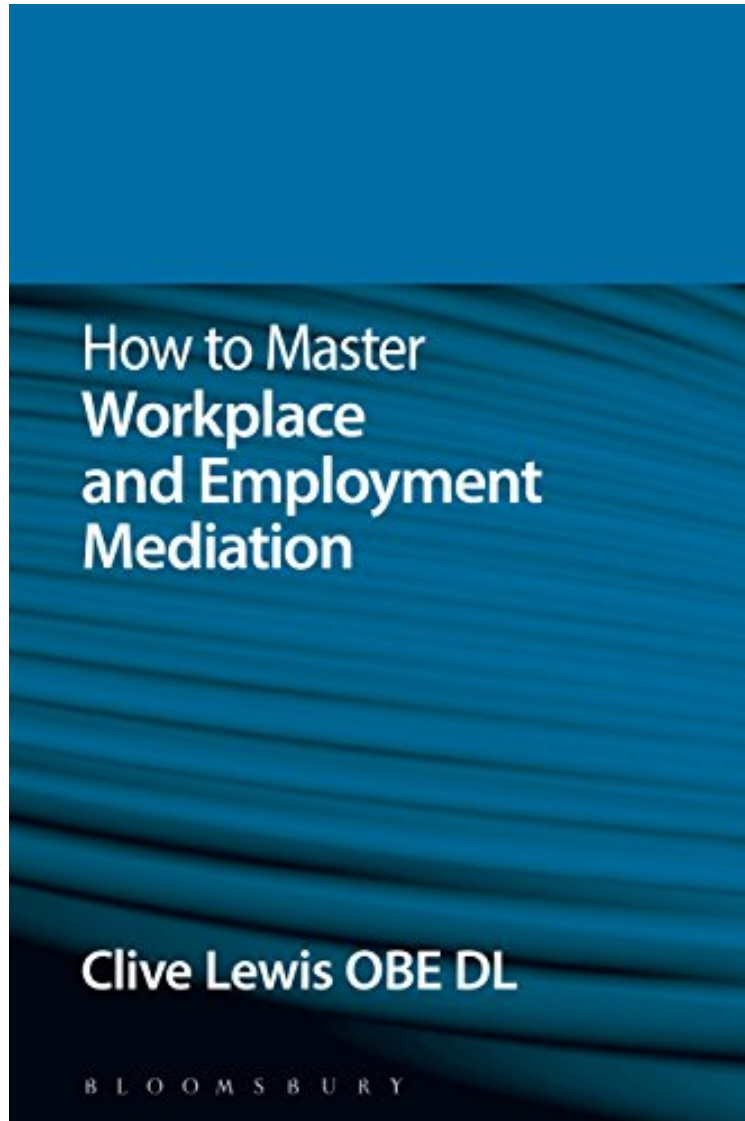


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How to Master Workplace and Employment Mediation (How To...)

Clive Lewis

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Clive Lewis : How to Master Workplace and Employment Mediation (How To...) before purchasing it in order to gauge whether or not it would be worth my time, and all praised How to Master Workplace and Employment Mediation (How To...):

Mediation in the workplace is growing in popularity as a dispute resolution option for UK organisations. The management of conflict at work is not easy and this is partly due to there being few practical tools to help. How to

Master Workplace and Employment Mediation provides these tools. Key topics covered in How to Master Workplace and Employment Mediation, include: The business case for mediation in the workplace; Setting up an in-house mediation scheme; Making mediation work; Mediation advocacy and representatives in mediation; Mediator skills; The future of workplace mediation; Mediation documentation. How to Master Workplace and Employment Mediation will prove essential reading for anyone involved in workplace and employment mediation, including HR professionals, mediators, lawyers, company secretaries and trade union representatives.

...a timely book from Clive Lewis, a leading mediator with a background in HR. Where the book really comes alive is in the detailed case studies peppered throughout the book. Lewis is a natural story teller and draws out rich, salient (anonymised) examples from his experience as a mediator -- Jonny Gifford In a Nutshell, Issue 512

About the Author In 2004, Clive Lewis became one of the UK's first HR Professionals to train as a civil and commercial mediator. He now specialises in mediating employment and workplace disputes. He is the author of ten books and is currently the UK's most published author on the topic of mediation in the workplace. He has mediated more than 400 disputes and has advised governments including Algeria and Jordan. Clive has been a Board member of the Civil Mediation Council since 2009 who advise the UK Government. A former HR director, Clive is the founding director of an international mediation consultancy. Clive also serves as a Non-Executive Director in the NHS, is Vice Chair of a leading Multi Academy Trust and is Trustee of the National Youth Jazz Orchestra. He was awarded an OBE for his contribution to the field of mediation in 2011 and was appointed as a Deputy Lieutenant in 2012.